CLAIMS

What is claimed is:

- A regional message server of a communication system, said regional message server
 comprising:
- a first connection for connecting to a first agency;
- a second connection for connecting to a second agency;
 - a global directory; and

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- a central processing unit.
- 2. The regional message server in claim 1, wherein said first connection connects to a first message switching unit in said first agency and said second connection connects to a second message switching unit in said second agency.
- 3. The regional message server in claim 1, further comprising a translator, wherein said first agency and said second agency operate under different addressing protocols and said translator translates between said different addressing protocols.
- 1 4. The regional message server in claim 1, wherein said global directory maintains addresses
- 2 of units within said first agency and said second agency.





- 1 5. The regional message server in claim 1, wherein said central processing unit changes an
- 2 address of a message received from said first agency into a format acceptable to said second
- agency and forwards said message to said second agency.
- 1 6. The regional message server in claim 1, wherein said first agency and said second agency
- 2 are provided access to said global directory to obtain addresses of units within said global
- 3 directory.

- 7. The regional message server in claim 1, wherein said central processing unit produces a report of active units in said first agency and said second agency.
- 8. A communication system comprising:
 - a first-level regional server connected to a first agency and a second agency; and
 - a second-level regional server connected to a plurality of said first-level regional servers.
- 1 9. The communication system in claim 8, wherein said second-level regional server
- 2 comprises:
- a first connection for connecting to one first-level regional server;
- a second connection for connecting to another first-level regional server;
- 5 a directory of regional servers; and
- 6 a central processing unit.



- 1 10. The communication system in claim 9, wherein said directory of regional servers
- 2 maintains addresses of all regional servers serviced by said communication system.
- 1 11. The communication system in claim 9, wherein said central processing unit forwards said
- 2 message from one first-level regional server to one or more second-level regional servers.
- 1 12. A method of transferring messages between a first agency and a second agency, said 2 method comprising:

transferring a message from a sending unit in said first agency to a first message switching unit within said first agency;

transferring said message from said first message switching unit to a regional message server;

altering, by said regional message server, an address of said message;

transferring said message from said regional message server to a second message switching unit in said second agency; and

transferring said message from said second message switching unit to a destination unit in said second agency.

- 1 13. The method in claim 12, further comprising translating, by said regional message server,
- 2 said message from an addressing protocol used by said first agency to a protocol used by said
- 3 second agency.

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- 1 14. The method in claim 12, further comprising maintaining a global directory having addresses of units within said first agency and said second agency.
- 1 15. The method in claim 14, further comprising providing said first agency and said second 2 agency access to said global directory to obtain addresses of units within said global directory.
- 1 16. The method in claim 12, further comprising producing a report of active units in said first 2 agency and said second agency.
 - 17. A method of transferring messages between a first agency and a second agency, said method comprising:

transferring a message from a sending unit in said first agency to a first message switching unit within said first agency;

transferring said message from said first message switching unit to a first regional message server;

- transferring said message from said first regional message server to a second-level regional message server;
- transferring said message from said second-level regional message server to a second regional message server;
- altering, by said second regional message server, an address of said message;
- transferring said message from said second regional message server to a second message switching unit in said second agency; and

- transferring said message from said second message switching unit to a destination unit in said second agency.
- 1 18. The method in claim 17, further comprising translating, by one of said first regional
 2 message server and said second regional message server, said message from an addressing
 3 protocol used by said first agency to a protocol used by said second agency.
- 1 19. The method in claim 17, further comprising maintaining a global directory having addresses of units within said first agency and said second agency.
 - 20. The method in claim 19, further comprising providing said first agency and said second agency access to said global directory to obtain addresses of units within said global directory.
 - 21. The method in claim 17, further comprising producing a report of active units in said first agency and said second agency.